

Autumn 2017

| You said... | So we... |
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| <p>You would like more information on how to complete "project" homeworks (e.g. Christmas mobile) and confirmation on which homework is for which year group</p> | <p>We will ensure that it is always clear when we are communicating whole school homework and will always ensure instructions are either handed out or are available on our school website.</p> <p>Phase homework items will be given out as paper copies and/or parents will be directed to homework information on our website (through our weekly iComms email).</p> <p>Phase emails are always entitled Dear KS1 or KS2 Parent/Guardian or the relevant Year Group for clarity.</p> |
| <p>Sometimes you aren't sure of the signs to look out for with common illnesses. You suggested we run a parent workshop with the school nurse team</p> | <p>We looked into this with the School Nurse Team and unfortunately they do not run this service. They let us know that they are always available for parents/guardians to call for advice should you have any concerns. We have added a document to our website under Communications/Useful Links regarding the symptoms of common childhood illnesses, along with a link to the NHS Healthier Together web page</p> |
| <p>On occasions there are too many communications sent from school</p> | <p>We looked into this further with those in attendance at the forum and you didn't feel this was the case. We appreciate that there is a lot of information that we need to communicate with parents but we are very aware that not all parents read the newsletter on a weekly basis and we want to ensure that we capture as many of you as possible. We will continue to strive to ensure the majority of our information is communicated through our Friday iComms email however, we will continue to send reminders so that no-one misses anything that may affect their child. Please note that there is generally not a newsletter on the first and last week of each term so individual emails may increase during these weeks as we advise you of any important information.</p> |
| <p>You would like us to look into new ways of easing the transition from nursery to Year R for those children who have not attended HEN nursery</p> | <p>We appreciate that a significant number of our YR children this year have come from HEN nursery and therefore they are very familiar with our setting before they begin</p> |

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| | <p>school. Our Reception team are looking into ideas to help with this transition next year and would like to re-assure parents that our main priority in those early days at school is to ensure children settle well and enjoy school from the very beginning.</p> |
| <p>You would like to thank teaching staff for the recent parent workshops we have provided. You found these very informative.</p> | <p>Hugely appreciate this feedback and would like to thank the parent who offered it. The staff team were really grateful to receive this feedback as it is a lot of work to put on these events. Unfortunately attendance has been low on the whole but we will endeavour to keep running them and greatly appreciate your parental engagement in these events.</p> |